

Paving New Ground: Peers Working in Inpatient Settings

Location: Home Study Webinar

Duration/Time: 1.0 CE Clock Hour

Speakers: Gayle Bluebird, RN, Peer Services Director, Delaware Psychiatric Center

Gayle Bluebird, RN, has been active in the consumer/survivor movement since 1974. She has worked in many different capacities. In the 1990s she developed an Office of Consumer Affairs in Broward County, Florida and later worked as an advocate for the Florida Disability Network. From 2004-2006 she served as the coordinator of the Office of Technical Assistance (OTA) for Peer Networking, for the National Association of State Mental Health Program Directors (NASMHPD).

Currently she is Director of Peer Services at the Delaware Psychiatric Center in New Castle, Delaware, where she coordinates a team of peer support specialists who work in the hospital and community. She has produced and edited the technical report/guidebook Paving New Ground: Peers Working in Inpatient Settings and the accompanying DVD, A Dialogue with Peers and Family members. In addition, Ms. Bluebird often speaks at national conferences on subjects of peer roles in inpatient settings, on the healing value of touching and comfort, and on recovery through the arts.

In 2010 she was recognized with a national SAMHSA VOICE Award at Paramount Studios in Los Angeles for her contributions as a consumer advocate and activist. She is a coordinator of a national network of artists, writers and performers *Altered States of the Arts* and helps to maintain the website featuring their works www.alteredstatesofthearts.com.

Disclosures: Gayle Bluebird, RN has no relevant financial relationship or commercial interest that could be reasonably construed as a conflict of interest.

Target Audience: This activity is targeted for intermediate skill levels and is intended for behavioral health providers and administrators; social workers; mental health policy makers; consumer, parent and family-run organizations; and researchers.

Case management is the targeted skill level for addiction professionals. Social workers and licensed addiction professionals will receive CE clock hours after successful completion of course requirements.

This program is not available for CE credit for licensed counselors and psychologists.

Goal: This webinar will provide information about developing peer roles in inpatient settings, including successful strategies, opportunities, and ways to address challenges.



Learning Objectives: Upon completion of this activity, participants should be able to:

- 1. Discuss the rationale for peer support in inpatient settings
- 2. Define typical duties of peer supporters working in inpatient settings
- 3. Describe the benefits to individuals being served as well as benefits to staff
- 4. Identify creative strategies that can be used as alternative methods of healing

Course Outline

Peer support is an evidence-based practice and the role of peers working in inpatient settings involves unique approaches. It is important to practice more intensive attention to qualifications, hiring practices, defining duties, and recognizing the need for peer supporters to have personal support to be effective. It is critical that peer supporters must work collaboratively with staff at all levels, including executive leadership. Peers working in inpatient settings will need good communication skills and need to be good team players with other peers on the team. This course will provide information about developing peer roles in inpatient settings, including successful strategies, opportunities, and ways to address challenges.

Eligible CE Clock Hours: (1.0 CE clock hour)

Upon request, all other health care professionals completing this event will be issued a certificate of participation. For information on applicability and acceptance of CE credit for this activity, please contact your professional licensing board.

How to Obtain CE Clock Hour:

To obtain CE Clock Hours or your CE certificate, you must attend the webinar in its entirety, complete the post-test, and course evaluation via a web link. The web link for the post-test and course evaluation will be given at the end of the webinar. After passing the post-test (80% passing score is required) and completing the course evaluation, a certificate will be emailed within 30 days. If you have questions about the course requirements or CE clock hours, contact ce@magellanhealth.com or 410-953-4707.

Approval Statements:

Magellan Health, provider #1127. Magellan Health, Inc. is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB) www.aswb.org through the Approved Continuing Education Program (ACE). Approval Period: February 6, 2015 – February 6, 2018. Magellan Health, Inc. maintains responsibility for this program and its content. Social workers should contact their regulatory board to determine course approval. Social workers will receive 1.0 continuing education clinical clock hour.

Magellan Health, provider #91099. This course has been approved by Magellan Health, Inc. as a NAADAC Approved Education Provider, for educational credits. NAADAC Provider #91099, Magellan Health, Inc. is responsible for all aspects of their programming.



Commercial Support:

Magellan Health did not receive any commercial support for this continuing education programs. If you have questions or would like additional information regarding the content or level of this activity, the speaker's potential or known conflicts of interest, activities not offered for CE credit, and/or technical assistance, contact:

Magellan/CE Administrator 6950 Columbia Gateway Drive Columbia, Maryland 21046

Fax: 410-953-5218 Phone: 410-953-4707

Email: ce@magellanhealth.com

Requesting Special Accommodations:

Magellan Health will make reasonable accommodations for participants with physical, visual, or hearing impairments. To arrange appropriate access accommodations, contact:

Magellan/CE Administrator 6950 Columbia Gateway Drive Columbia, Maryland 21046

Fax: 410-953-5218 Phone: 410-953-4707

Email: ce@magellanhealth.com

Complaints and Grievances:

To express a complaint or grievance, contact:

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