

Peer support ethics: Doing the right thing, making change

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Webinar details

Type of Activity: Instructor-led recorded webinar (home study)

Cost: Free of charge

Duration/time: 1.5 CE hours (90 minutes)

Speaker:



Lisa Goodale, MSW
Healthcare consultant
Westat and Humannovations

Target audience: This activity is targeted for intermediate skill levels. It is intended for certified peer specialists. Counselors, clinical and non-clinical staff are encouraged to attend.

Goal: Explore several facets of ethics, including primary categories of ethical concern for peer specialists and effective communication when advocating for change. In addition, real-world situations will be reviewed by the group.

Learning objectives: Upon completion of this activity, participants should be able to:

1. Name five primary categories of ethical challenges for peer specialists.
2. Explain similarities and differences between clinician and peer specialist ethics.
3. Describe and apply a system peers can use to productively resolve ethical conflicts and change policies when needed.

Course outline:

1. Definition of ethics
2. Primary categories of ethical concern for peer specialists
3. Comparing peer specialist and clinician codes of ethics
4. Effective communication in advocating for change
5. Group review of real-world situations with the potential for ethical violations – determining ethical decision-making and potential actions to change policies and procedures

About the speaker:

Lisa Goodale is a social worker and healthcare consultant with special expertise in mental health, peer support services and healthcare integration. She currently consults with Westat and Humannovations, and served as quality assurance manager with Affirma Solutions for the SAMHSA Evidence-Based Resource Development Guides (EBRD) initiative in 2019. Goodale was a long-time senior staff member for the Depression and Bipolar Support Alliance (DBSA) national headquarters where her experience included spearheading a nationally recognized peer specialist training program, preparing people living successfully with mental health conditions to support the recovery of their peers. She played a lead role in securing and managing a \$1M+ national peer specialist training and certification contract with the Department of Veterans Affairs. Goodale's research experience includes:

- Co-Investigator, Pilot Trial of Peer Support for Bipolar Disorder; Group Health Cooperative/Center for Health Studies/Center for Intervention and Services Research; Gregory Simon, Ph.D., Principal Investigator; National Institute of Mental Health (Grant R34 MH073605)
- Expert Panel Member, Peer Specialist Services in the VA: Fidelity of Implementation; VISN 4 MIRECC; Matthew Chinman, Ph.D., Investigator

She holds an MSW degree from the University of Illinois at Urbana-Champaign and a BA degree from Augustana College (IL).

Disclosures: Lisa Goodale has no relevant financial relationship commercial interest that could be reasonably construed as a conflict of interest.

CE credit eligibility

Eligible CE hours: 1.5 CE hours (90 minutes)

Upon request, all other health care professionals completing this event will be issued a certificate of participation. For information on applicability and acceptance of CE hours for this activity, please contact your professional licensing board.

How to obtain CE hours: To obtain CE clock hours you must view the course in its entirety and complete the course post-test (80% passing score required) and evaluation via a web link to be

displayed after the conclusion of the course. Upon completing the course requirements, you will be issued a certificate. Partial attendance is not accepted.

If you have questions about the course requirements or CE hours, contact:

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Email: ce@magellanhealth.com

Approval statements: Magellan has been approved by FCB as an Approved Continuing Education Provider, FCB No. 5376-A.

Additional information

Commercial support: Magellan did not receive any commercial support for this continuing education program.

If you have questions or would like additional information regarding the content or level of this activity, the speaker's potential or known conflicts of interest, activities not offered for CE credit and/or technical assistance, contact:

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