

Backup Care

Employees across America miss work every day due to changes in their child and adult care arrangements. When regular care plans are disrupted due to planned changes (e.g., school closings, caregiver vacations) or unexpected events (e.g., illness, inclement weather) this convenient and affordable service helps employees secure and pay for temporary care for children, adults and pets.

Backup Care helps more employees get to work and stay at work by letting them choose who they want to use for care—whether it's their own go-to caregivers (friends, family or trusted sitters) or our nationwide network of providers—and reimbursing them for the cost.

Offering Backup Care to your employees has been proven to:

- Reduce absenteeism
- Increase productivity
- Improve morale and loyalty
- Decrease stress
- Retain talent

Key features include:

- Backup care for children, adults, pets, and self-care for employees who are recovering from an illness/injury.
- Access to a nationwide network of credentialed providers for a low co-pay.
- 24/7 personalized support from highly trained specialists
- Hassle-free and unbiased care options
- Flexible options that allow members to use any provider of their choice at any time, including the ability for families to select out-of-network providers or their own go-to caregivers (friends, family or trusted sitters) and get reimbursed for the cost of care, less the co-pay, up to a daily limit.
- Backup Care website, accessible via any mobile device, featuring value-added content and tools.

With access to Backup Care, employees will have peace of mind knowing their loved ones will be well cared for when they go to work, even when their regular arrangements fall through.



Ready to talk to someone about transforming your employee experience?
Visit MagellanHealthcare.com/eMbrace or email MHCinfo@MagellanHealth.com.