

ID Protect Pro and Premium

Identity theft is at the forefront of consumer complaints filed with the FTC for the past 15 years, and 63% of employees report that identity theft issues affect their productivity at work. The average financial loss is \$7,761 per identity theft, and it can take up to 200 hours of work to recover a stolen identity.

ID Protect Pro and Premium products reinvent the traditional monitoring model by offering one-on-one Fraud Resolution Specialist assistance coupled with monitoring and protection technologies to create a true 360° identity security experience anywhere, anytime. It is a voluntary benefit that can be offered to employees during the annual enrollment period or off-cycle.

A curated identity theft protection program

You choose which level works best for your organization.

✓ ID Protect Pro

- Assisted restoration—Fraud Resolution Specialists guide employees through suggested steps to restore their identity by providing the big picture of a compromised identity's status and remaining available 24/7 for questions
- Emergency response kit
- Credit monitoring—Single bureau
- Employees' TransUnion® credit report monitored around the clock for new credit requests
- ID Monitoring—Social Security Number, Dark Web, Credit/Debit card, Address Change and more
- Insurance and expense reimbursement—\$25,000

✓ ID Protect Premium

- Full restoration—Fraudulent debts, dispute letters, placing security freezes—through a Limited Power of Attorney, Fraud Resolution Specialists can help reduce many of the timely and costly steps required to professionally restore an identity
- Emergency response kit
- Credit monitoring—Tri Bureau
- The credit reports of the three major credit bureaus (Experian, TransUnion®, Equifax®) are monitored around the clock for new credit requests
- ID Monitoring—Social Security Number, Dark Web, Credit/Debit card, Address Change and more
- Insurance and expense reimbursement—\$1,000,000



Ready to talk to someone about transforming your employee experience?
Visit MagellanHealthcare.com/eMbrace or email MHCinfo@MagellanHealth.com.

Sources: FTC, SANS Institute, U.S. Department of Justice, Javelin Strategy & Research