

Identity Theft Resolution

In 2019, about 1 in 15 people were victims of identity fraud. Overall, 33% of U.S. adults have experienced identity theft, more than double the global average.¹ When identity theft occurs, most people do not know where to turn for professional advice. They are scared and overwhelmed, which can leave them distracted at or absent from work. Magellan Healthcare's eMbrace, with Identity Theft Resolution services, can help get them back on track.

Identity Theft Resolution services can save your employees thousands of dollars in legal costs, countless hours of valuable time and give them the assurance that the situation will be resolved quickly and professionally.

Support and resources your employees can trust

<input checked="" type="checkbox"/> Fraud Resolution Specialist™	<ul style="list-style-type: none"> • One 60-minute telephone consultation per issue, per year • The specialist listens, answers questions and gives employees the direction and tools they need to start resolving the fraud issues
<input checked="" type="checkbox"/> ID Theft Emergency Response Kit	<ul style="list-style-type: none"> • Uniform ID Theft Affidavit to send to authorities, credit reporting agencies and creditors • Fraudulent dispute sample letters • Fraudulent activity tracking form • Free credit report • Fraud alert and/or credit freeze form for the impacted individual's credit file (if allowed by State law)

Employees also have the option to purchase an additional resolution services where a specialist will work under power of attorney to resolve all identity theft issues on behalf of the member until all issues are resolved.



Ready to talk to someone about transforming your employee experience?
Visit MagellanHealthcare.com/eMbrace or email MHCinfo@MagellanHealth.com.

1. identityforce.com