

# Network diversity

We believe in high-quality care for culturally, linguistically and ethnically diverse populations, as well as for people with disabilities such as vision and hearing impairments. Everyone who needs help with their emotional wellbeing must receive fair and effective treatment in a respectful manner, recognizing individual spoken language(s), gender and the role culture plays in a person's health. Magellan Healthcare understands the value of a culturally competent workforce, including those with disabilities.

## Vendor diversity

Magellan Healthcare maintains a diverse provider network that reflects our customers' communities. We request diversity data from providers when we contract with them and each quarter thereafter. To ensure that we meet the cultural needs of our members, we continually evaluate our network against U.S. Census data.

**186,200+** providers  
and facilities

**68,500+** eMbrace providers

**79%** female / **21%** male

**11%** speak a second  
language

**20%** are experienced in  
LGBTQ specific issues

**18%** identify as BIPOC

*\*This data is current as of January 2023.*

## Staff training

Our staff is trained in cultural diversity and sensitivity to refer members to providers who meet their needs and preferences. Magellan also provides cultural skills training, technical support and online resources to help providers improve their delivery of high-quality, culturally appropriate services. Magellan continues to recruit for, develop, retain and monitor a diversified provider network that is compatible with our members.



Ready to talk to someone about transforming your employee experience?  
Visit [MagellanHealthcare.com/eMbrace](https://MagellanHealthcare.com/eMbrace) or email [MHCinfo@MagellanHealth.com](mailto:MHCinfo@MagellanHealth.com).