

# System of Care

Children and youth with mental health challenges often need help from more than one child serving system. Magellan arranges this help using a System of Care (SOC) approach.

Our SOC approach is:

- Driven by families and guided by youth.
- Based in the home and community.
- Focused on a child's or youth's and family's unique strengths and needs.
- Rooted in respect for diverse cultures and languages.
- Structured across systems and services.
- Linked to family, friends and community support.
- Driven by data and focused on positive results.

Magellan's SOC ensures children, youth and families have access to the support they need to thrive.

## To learn more about Connect Nevada or to get help:



Email Magellan at  
[ConnectNV@MagellanHealth.com](mailto:ConnectNV@MagellanHealth.com)



Call us at  
**1-833-396-4310 (TTY 711)**

We are here for children, youth and families 24 hours a day, 7 days a week.



## Connect Nevada: Strengthening Youth, Empowering Families

## The Connect Nevada: Strengthening Youth, Empowering Families program helps children, youth and young adults with mental health needs stay at home and in the community with their friends and family—instead of in a hospital or residential treatment center.

The program does this through mental health services and supports that are based in the community. Magellan Healthcare offers this program on behalf of the Nevada Department of Health and Human Services, Division of Child and Family Services (DCFS).

Connect Nevada gives these youth and their families access to:

### High Fidelity Wraparound (HFW)

This is a proven way to help children and youth stay at home, in school and out of trouble. HFW helps youth and families become self-reliant and reach their hopes and dreams through a team approach.

### Intensive care coordination

All of the child's or youth's services are arranged in the best way possible to ensure all their needs are met.

### Planned respite

Activities offered in community settings, like centers, parks and recreation sites, and Boys and Girls Clubs, give parents or caregivers time to recharge. And they give children and youth positive experiences. Parents or caregivers can also choose a trusted person to provide care.

### Emergency respite

Short-term care for a child or youth is available right away if a parent or caregiver is facing a crisis with no other safe childcare options. Services may take place in or out of the home.

### Family and youth peer support

Trained Peer Support Specialists who have gone through similar life events serve as models of success. They also help families and youth build safe, healthy home settings. They do this through emotional connection; knowledge sharing, including ways to navigate care systems; help with advocacy and access to supports and services.

## Who can take part in Connect Nevada?

Children, youth and young adults can get help from Connect Nevada, even if they do not have health insurance.

They may be eligible for services if they are:

- Aged 3 through 20 years and have mental health needs.
- Enrolled in or qualify for Medicaid or are under- or uninsured.
- At risk for treatment in an out-of-home setting.
- In a residential treatment facility or other inpatient setting.
- Getting help from more than one child serving system.

